



HEATING & COOLING

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3/15/23

Attn: Joseph Navarra

Joe,

I just want to take a minute to thank you for detailed and complete training on the Elite RHVAC Software for ACCA Manual J, S and D. You have prepared our Comfort Advisors for the new challenges ahead for the HVAC Industry. Your commitment to training and continuing education for all Master HVAC License holders is often overlooked and under appreciated.

Your support for our team after the training and even on location if necessary makes our team the best that we can be. Thank you for keeping our team ahead of the competition.

A handwritten signature in blue ink, appearing to read "John Lutz", is written over a light blue circular stamp or watermark.

John Lutz
V.P. Of Sales & Marketing
Edison Heating & Cooling

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